



**VAU Heat Transfer, Inc.**  
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## **Product Warranty**

### **VAU Blockbuster Brazed Plate Heat Exchanger**

**by VAU Heat Transfer, Inc.**

#### **Limited Warranty**

VAU Heat Transfer, Inc. extends the following limited warranty for a period of eighteen (18) months from the date of original purchase or one (1) year from the date of original installation, whichever date comes first. This limited warranty is extended to the Purchaser. Purchaser is the individual, company or corporate entity to whom the product was originally sold. VAU Heat Transfer, Inc. warrants that the VAU Blockbuster Brazed Plate Heat Exchanger is free from defects in material and workmanship under normal use and service. VAU Heat Transfer, Inc.'s sole liability and the original user's sole remedy under this warranty shall be limited to the replacement or repair, at VAU Heat Transfer, Inc.'s option, of the defective heat exchanger. This warranty does not cover damage to the unit during shipping\*, ordinary wear, erosion, corrosion, or damage to the unit caused by freezing, fire, flood, improper installation, or if the product serial number label for the unit is missing, altered, or defaced.

Any and all costs required to disassemble, remove, ship, reassemble and reinstall a VAU Blockbuster Brazed Plate Heat Exchanger or any part thereof are not covered under this warranty. VAU Heat Transfer, Inc. shall not be liable for any delay in delivery of a replacement heat exchanger, under this warranty, due to any cause beyond its control.

THIS LIMITED WARRANTY IS IN LIEU OF ANY OR ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, IN LAW OR IN FACT, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR USE, AND ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF VAU HEAT TRANSFER, INC. IN NO EVENT SHALL VAU HEAT TRANSFER, INC. BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

The warranty is not transferable, unless agreed to in writing by VAU Heat Transfer, Inc.

For warranty questions or claims, or return of product believed to be defective, please contact our Customer Service Department at 928-692-8986 during regular business hours (8 am to 5 pm MST Monday to Friday).

\* VAU Heat Transfer, Inc.'s Customer Service Dept. can assist you with any claims against freight carriers for damage or loss during shipping.